

SECTION

Social Services for Children

CHILD PROTECTION CASE CONFERENCE FEEDBACK ANALYSIS

PERIOD 1ST Oct 2011 TO 30th Mar 2012

Social Services for Children

Child Protection Case Conference Feedback Analysis

1st October 2011 – 31st March 2012

In total, 29 evaluation forms were returned for the period of this report. 26 were from professionals, 0 from family members and 3 from young people. A breakdown of the completed forms by professionals is shown below.

AGENCY	NUMBER
Flintshire Social Services	3
Women's Aid	2
BCUHB	6
Police	9
CAMHS	1
Substance Misuse Service	1
Social Services (External)	1
Inclusion Welfare	3
NSPCC	1
TOTAL	27

FEEDBACK FROM PROFESSIONALS

How many conferences do you attend per annum?

The following indicates the average number of conferences attended per annum by the respondents.

1 – 5 conferences	
5 – 20 conferences	
20+ conferences	

Have you attended training on child protection conferences?

81% had attended child protection training and 19% had not. Of the 19% who had not, 80% did consult the designated person for child protection in their agency whilst 20% did not.

Were you able to contribute to the discussion, share information and be involved in the decision making process?

96% said they were able to contribute to the above, and 4% did not complete this section on the form.

Did you feel your views were listened to?

96% said they were listened to whilst 45% did not complete this section on the form.

In your opinion were you the most appropriate person to attend from your agency?

96% thought they were the most appropriate to attend and 4% did not complete this section.

Do you feel that the appropriate people were in attendance at the conference?

89% did think they were the most appropriate people in attendance, 7% did not think there were the most appropriate and 4% did not complete this section.

If a young person was present at the conference were they:

Well prepared by their social worker?

Yes	3
No	

Did you feel there was a spirit of “working together” between Social Services and multi-agency colleagues for the benefit of the child concerned?

Do you think the recommendations made at the meeting will help the family?

General Comments:

YOUNG PERSON ATTENDING

3 young people completed the feedback forms. Some sections were incomplete.

1 young person had received the booklet about Child Protection Conferences before the meeting. They thought the booklet was excellent. Someone went through the booklet with them before the conference.

In all cases the young person had been told by the social worker about the conference and 1 person was also told by a parent. All 3 young people received an explanation about why there was going to be a case conference.

All 3 young people had met with a Conference Buddy which they all found useful.

2 out of 3 young people were asked if they wanted to go to the case conference.

No-one was asked if they wanted to bring a friend or an advocate to help them express their views and wishes.

1 young person did not have the conference report explained to them.

All 3 met with the chair before the conference.

It was not clear whether the conference was held at a time which suited the young person due to the phrasing of the question i.e. "Was the conference held at a time which suited you (did it clash with any school trip or activity you wanted to attend)?"

2 out of 3 young people were not asked if there was anyone who they didn't want to be at the conference.

Everyone was happy with the way the conference was conducted and all were involved and able to participate. 1 young person said they would not tell other children/young people to attend like they had done, but there was no reason given for this. All 3 stated they were comfortable at the conference.

All 3 knew how to make a complaint or compliment about the service.

Conclusion

RECOMMENDATIONS